

# Fiscal Year Ending March 2025 Q1 Financial Results (April – June 2024)

August 2, 2024 KDDI Corporation

The creation of a society in which anyone can make their dreams a reality, by enhancing the power to connect.

KDDI VISION 2030







# 1. Consolidated Results: FY2025-03 Q1

# Financial Highlights

Revenue and income increased. In line with full-year forecasts



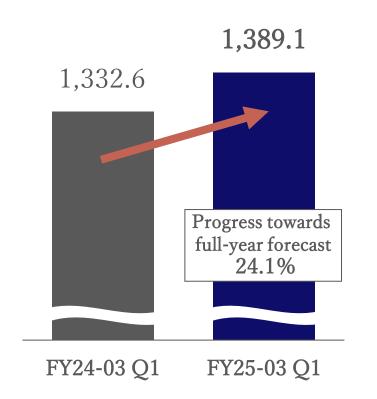
(Unit: billions of yen)

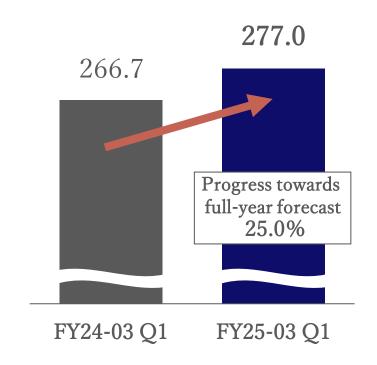
# Operating income

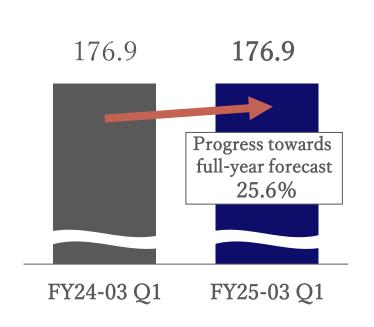
(Unit: billions of yen)

# Profit for the period\*

(Unit: billions of yen)







<sup>\*</sup> Profit for the period attributable to owners of the parent

# Operating Income - Factors for Change

Communications ARPU revenues increased Focus areas such as DX are driving growth

(Unit: billions of yen) DX\*2 (Business Services 277.0 Others segment) **Group MVNO** Lawson Financial\*1/ revenues + +5.4 (Equity method) Energy Rakuten roaming business 266.7 +2.2revenue Multi-Brand Communications +4.6ARPU revenues (6.2)+2.9FY24-03 Q1 +10.3FY25-03 Q1

<sup>\*1</sup> au Financial Holdings (IFRS basis) \*2 From FY25-03, due to changes in some divisions, the figures for FY24-03 reflect reclassification. From now on, the figures for Business service segments are presented based on the revised figures.

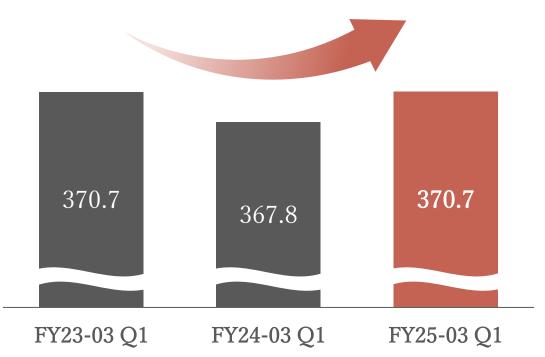
# Consolidated Financial Results

Steady progress in Communications ARPU revenues and Business Services segment

# Communications ARPU revenues

Exceed FY23-03 Q1 level

(Unit: billions of yen)

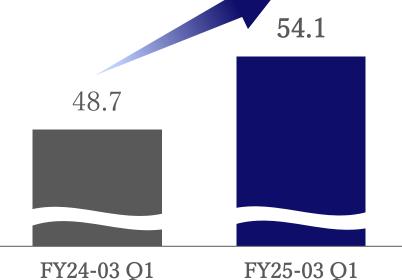


Operating income of Business Services segment

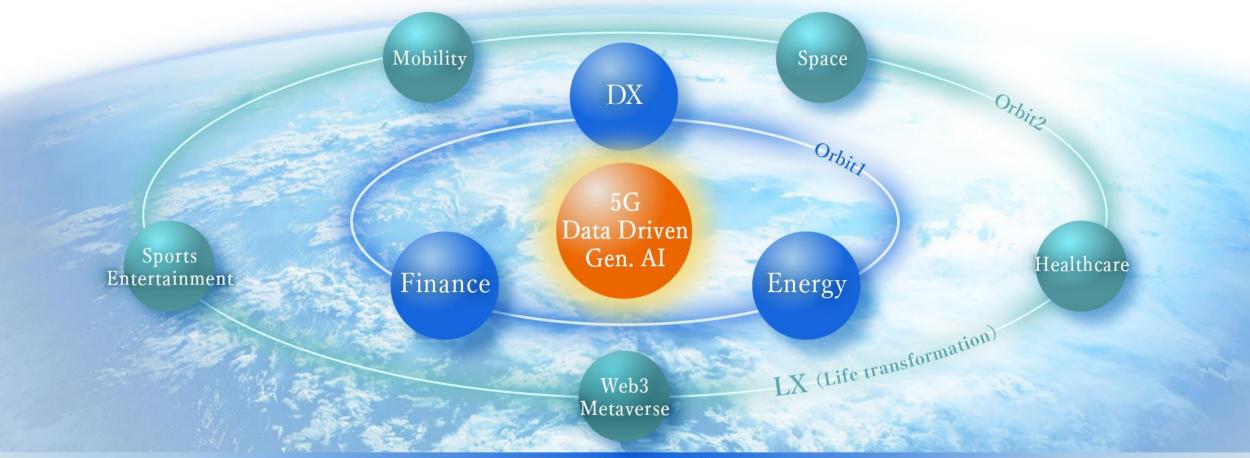
Progress as expected toward full year double-digit growth

(Unit: billions of yen)

YOY+11.2% 54.1



# 2. Satellite Growth Strategy



# Initiatives for the future

To Global
Expand into the global market
Capture demand for DC/IoT and
growth in emerging countries

With Life
To be a company customers feel closest to
Strengthen customer contact points
Promote CATV/Regional co-creation

For Future
Develop future talent and startups
Provide opportunities to enhance
vitality and expertise

# Connecting the Everyday

No.1 Sub6 base stations - au customer's choice for connectivity quality

# Sub6 deployment status

Deployed high-speed 5G Sub6 areas in high-density

No.1 Sub6 base stations

高速 5G 専用ネットワーク Sub6 基地局数

No.1

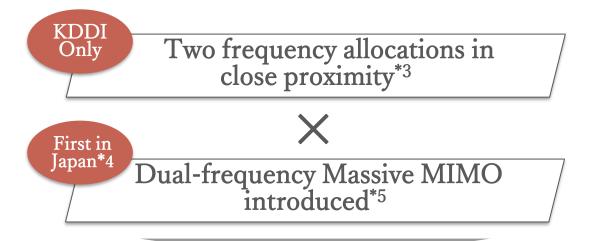
39,000 base stations deployed

5G speeds

Sub6 vs 4G conversion

about 3 times faster\*2

# Dominant frequency bands



Contribute to connectivity improvement and area expansion
Sub6 enters full-scale use phase

<sup>\*1</sup> Comparison of four domestic MNOs. End of FY24-03 Q2, "Plan for Establishment of Specified Base Stations for Introduction of 5th Generation Mobile Communications Systems" by MIC \*2 Downlink communication speed. Comparison between 5G(4G conversion) and 5G (Sub6) at typical effective speeds. End of May 2024, according to our research \*3 Only KDDI owns two blocks of 100MHz in the 3.7GHz band. \*4 End of July 2024, according to our research \*5 Dual Band Massive MIMO (3.7GHz and 4.0GHz) to be launched in FY2024. Massive MIMO enables multiple terminals to communicate simultaneously by precisely estimating propagation path conditions at base station side and using beamforming.

# Connecting the Extraordinary

Promote area deployment tailored to customer usage scenes







Festival Wi-Fi

Mt. Fuji 5G/4G coverage



Mobile base stations for events



Maritime

Photo credit: Yusen Cruise Co., Ltd.

Support the extraordinary scenes of customers safely and securely by providing more comfortable communication environment

# Generative AI

Accelerate corporate use of Gen AI to drive business transformation, leveraging partnering as a strength

Develop large-scale computing infrastructure

LLM development

Solution provision (toC / toB / In-house use)







- Mid- to long-term CAPEX about 100 billion yen (incl. grants)
- Development of Japanese LLM, using open model
- Next-generation contact center





NRI (Nomura Research Institute)

- Discussion about construction of AI data center
- Joint research on LLM-related technologies
- Promote use of highly secure AI

# Promoting collaboration with partners in each field

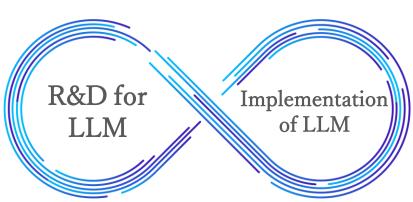
# Cooperation with ELYZA

Streamlining LLM development resources and time for speedy value delivery

### Co-creation new value

Save computational resources and time using open model

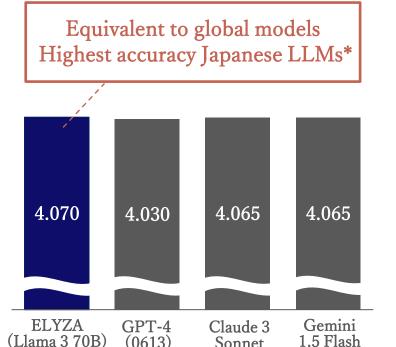




Business partnership from Mar. 2024

# ELYZA's strengths

Rapid development of high-quality Japanese LLMs





Developing models based on Meta's Llama3

<sup>\*</sup> Performance comparison using "ELYZA Tasks 100." 100 tasks are rated on a 5-point scale, with the average value being used.

# Implementation of Generative AI

Accelerate use of Gen AI in companies through co-creating new value with partners

# Next generation contact center



### au CS know-how

Use of AI to improve efficiency of customer service by 50%.

# Solutions for enterprise

Combining the strengths of three companies to accelerate corporate use of Gen AI



Business application & system implementation

Domestic LLM platform

large-scale computing infrastructure



Contact center upgrading by strengthening Group cooperation



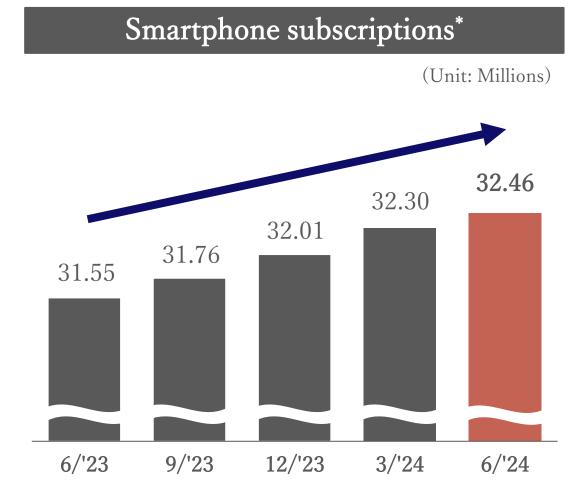
- Providing a domestically developed LLM with high security and effectiveness
- Development and provision of Gen AI related services

Collaboration commenced in Jul. 2024

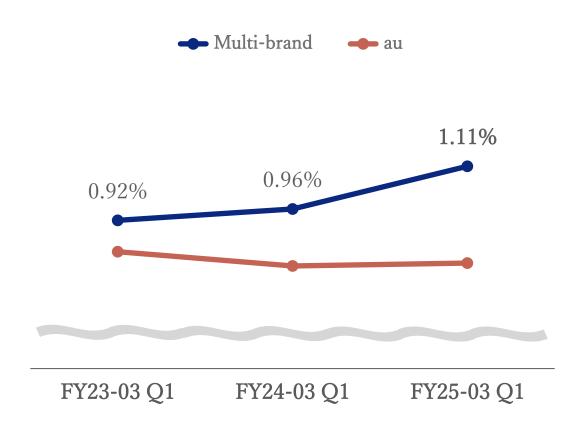
# Personal Services segment

# Momentum

Smartphone subscriptions, which is foundation of growth, increased au churn rate remained low



Churn rate (Personal Services segment)



<sup>\*</sup> Including corporate contracts

# Towards Communications ARPU Growth

ARPU by brand grows. UQ mobile to au conversion also on the rise

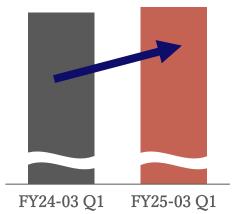
# Communications ARPU by brand

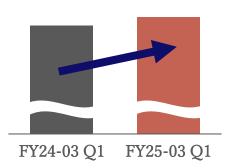
おもしろいほうの未来へ。



YOY +about 3%

YOY +about 8%

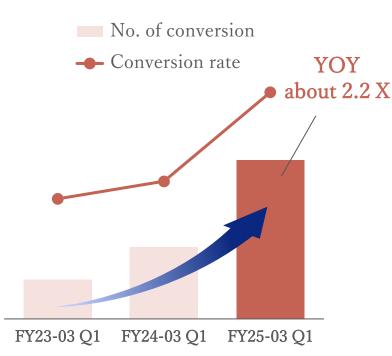




# [au] Unlimited data plan Over 80% (When changing devices) [UQ mobile] Medium and large capacity plans Over 70% (New subscription)

# UQ mobile to au

Both number of conversion and conversion rate increase



<sup>\*</sup> Percentage of contracts converted in current quarter out of the total number of UQ mobile contracts at the end of previous quarter

# Communications + Value-added synergy (1)

Expand value-added services to contribute to the growth of communications

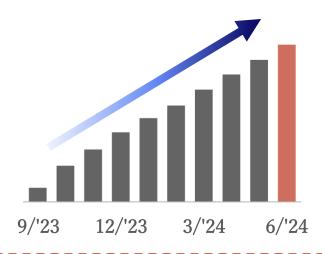


# Synergy effect (1) Growth of Communication



au Money Activity Plan

Jul. 2024 Exceeded 1 mil. contracts



### Churn Rate\*1

au Money Activity Plan
vs
Other unlimited data plans
about 20% improvement

# Communications ARPU\*2

after joining au Money Activity Plan

about 10% increase

<sup>\*1</sup> Comparing churn rate of au Money Activity Plan subscribers joining Sep. 2023 and other unlimited MAX plan subscribers through Jun. 2024.

<sup>\*2</sup> Analyzing ARPU before and after subscription based on the track records of au Money Activity Plan subscribers as of Jun. 2024.

# Communications + Value-added synergy (2)

Synergy leads to increased use of financial services Contribute to expanding bank's base

Synergy effect (2)
Increased use of financial services



au Jibun Bank saving account ownership rate

au Money Activity Plan vs All au

about 4.8 X\*

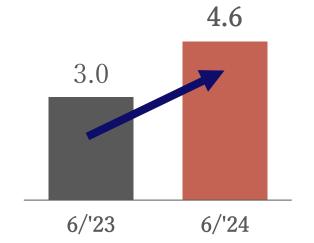
Also contribute to expanding bank's base

# Asset growth of au Jibun Bank

### Deposit balance

(Unit: trillion yen)





### Loan balance

(Unit: trillion yen)

Accumulative amount of housing loans disbursed Exceeded 4.5 trillion yen (Jun. 2024)

YOY+56.0% 3.9 2.5 6/'23 6/'24

<sup>\*</sup> Comparing the proportion of au ID linking account numbers at the end of Jun. 2024.

# Business Services segment

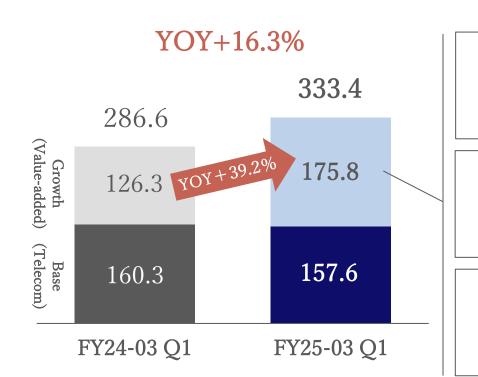
# Expanding our Business Base

By promoting Communication + Value-added strategy, Growth area grows steadily

# Operating revenue

Growth area drives double-digit growth

(Unit: billions of yen)



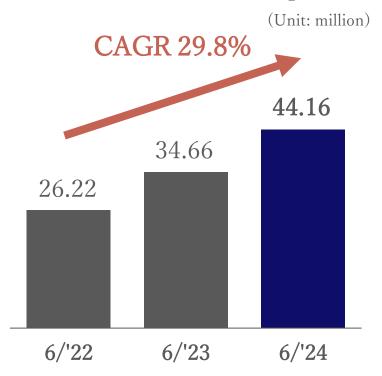
IoT-related services
38 billion yen
(YOY+26.7%)

Data center 33 billion yen (YOY+17.9%)

Digital BPO 59 billion yen (YOY+90.3%)

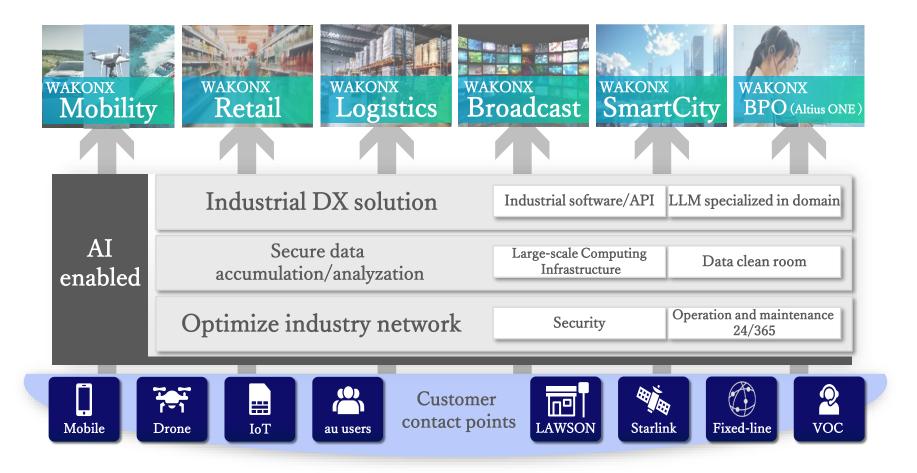
# IoT Connections

Customer contact points for data collection and utilization expanded





# Accelerate customers' DX with business platform for AI era



DX Solutions for common industry challenges

Digital investment load reduction



Use of data and AI

Value-added enhancement improves competitiveness

# Logistics DX

# Working with partners to create solutions for industry challenges

# Joint delivery

Started consideration on open joint delivery using digital technology







Addressing driver shortage/carbon neutrality

### Warehouse automation

Warehouse operation and manpower optimization Providing one-stop warehouse DX services













Resolving increased workload caused by expansion of EC market

# Digital BPO

# Leveraging data and AI to solve customer needs and improve customer experience

# Digital BPO promotion "Altius ONE"

Data-driven to help customers BX\*1 Value co-creation platform services



# Advancement of data and AI utilization















Dialogue analysis Automatic creation of response drafts

# FII FLYWHEEL

Data integration and visualization Advanced analysis

# Use of "Microsoft Copilot"

Industry's largest\*2 Microsoft 365 support unit owned

<sup>\*1</sup> BX (Business Transformation) is an overall review of a company's operations and improvement of business through a strategy that deploys digitalization. Activities that transform or create business models. \*2 Comparison among companies offering Microsoft 365 support, based on our research.

# Enhancing the Power to Connect

Become a "company that continues to produce excitement" through Telecom and AI

### **KDDI SUMMIT 2024**

Welcoming a diverse guests, introducing latest case studies, including telecommunications x AI



# "TEAM JAPAN"

Supporting "TEAM JAPAN", Japan's national athletic team for Paris 2024 Olympics with the Power to Connect

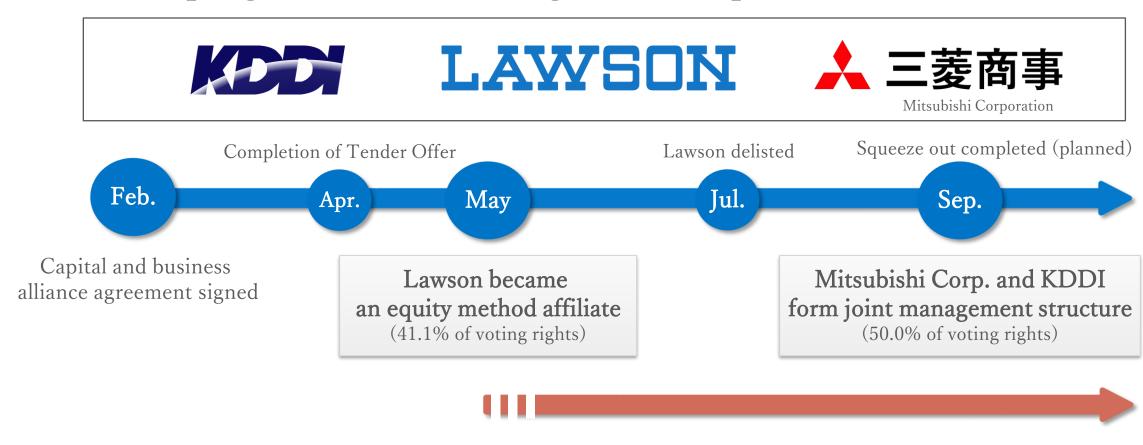






# Lawson

Smooth progress toward closing on the acquisition of Lawson shares



The three companies are considering measures to realize Real × Tech Convenience Stores

# Summary

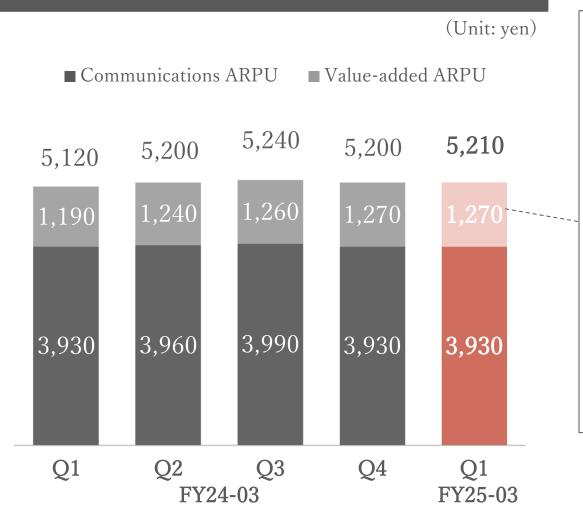
# Accelerating business growth and initiatives for AI era

Consolidated Results	Revenue and income increased. In line with full-year forecasts.
	<ul> <li>Communications ARPU revenue increased. Focus areas such as DX are driving growth.</li> </ul>
Satellite Growth Strategy	<ul> <li>No.1 in Sub6 base stations with high-speed 5G, making au the consumer's choice for connectivity quality.</li> </ul>
	<ul> <li>Through partnering as strengths, we promote the use of generative AI in companies and business transformation.</li> </ul>
	<ul> <li>Steady growth and positive momentum in each brand's ARPU.</li> <li>Aim for sustainable ARPU revenue growth</li> <li>through communications + value-added synergies.</li> </ul>
	<ul> <li>Growth areas drives the growth of Business Services segment.</li> <li>Accelerate initiatives of "WAKONX", business platform for AI era.</li> </ul>

# Appendix

# Total ARPU

# Total ARPU (Communications+Value-added\*)

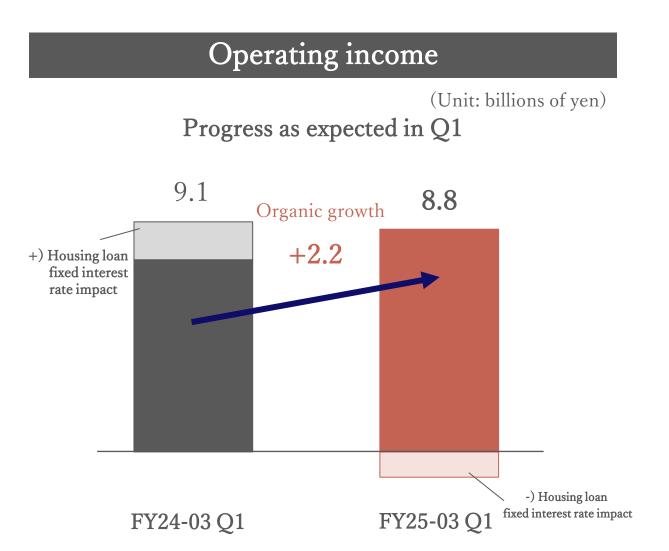


# ■ Value-added ARPU

- Settlement/Loan
   480 yen (YOY +80 yen, QOQ +10 yen)
- Product supports
   410 yen (YOY +20 yen, QOQ +10 yen)
- Contents etc.390 yen (YOY -10 yen, QOQ -10 yen)

<sup>\*</sup> From FY25-03, the segment of some departments is changed. In accordance with this change, the stated figures for FY24-03 retroactively reflect reclassification of segment.

# Financial Business



# Main KPI



au PAY card members 6/'24 9.64 mil. (YOY+890K)

of which, Gold card members 1.25 mil. (YOY+360K)



au Jibun Bank accounts 6/'24 6.19 mil. (YOY+890K)

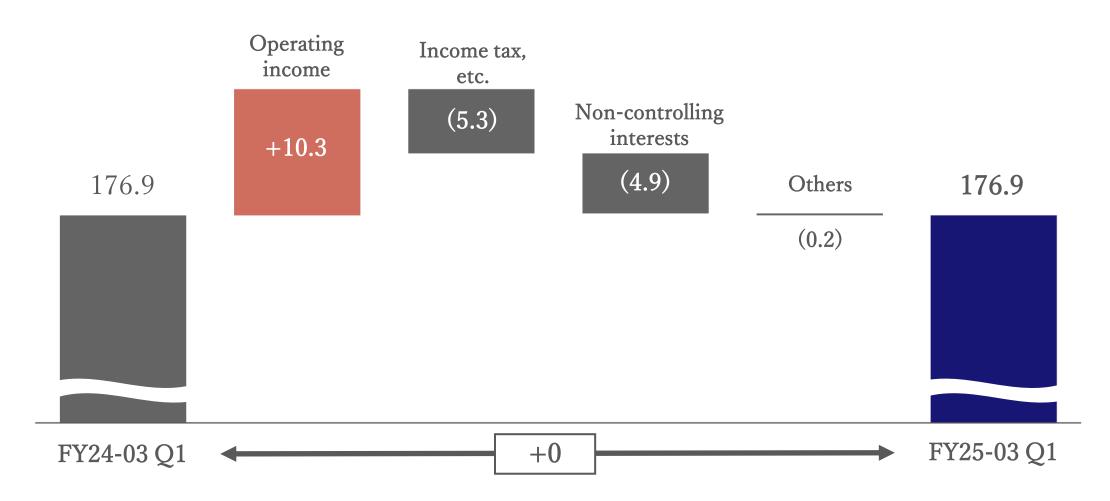


Transaction volume of Settlement/Loan

FY25-03 Q1 **5.1** tril. yen (YOY+30.7%)

# FY25-03 Q1 Profit for the period – Factors for Change

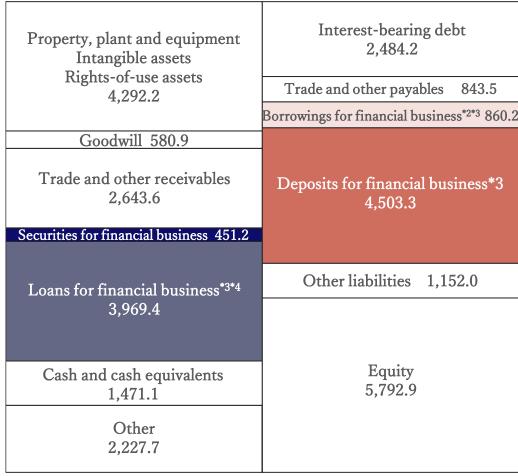
(Unit: billions of yen)



# Statement of Financial Position

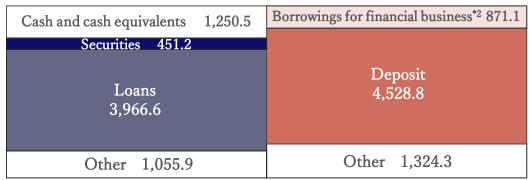
(as of the end of June 2024)

(Unit: billions of yen)



KDDI (Consolidated)\*1
Total assets 15.64 trillion yen

(Unit: billions of yen)

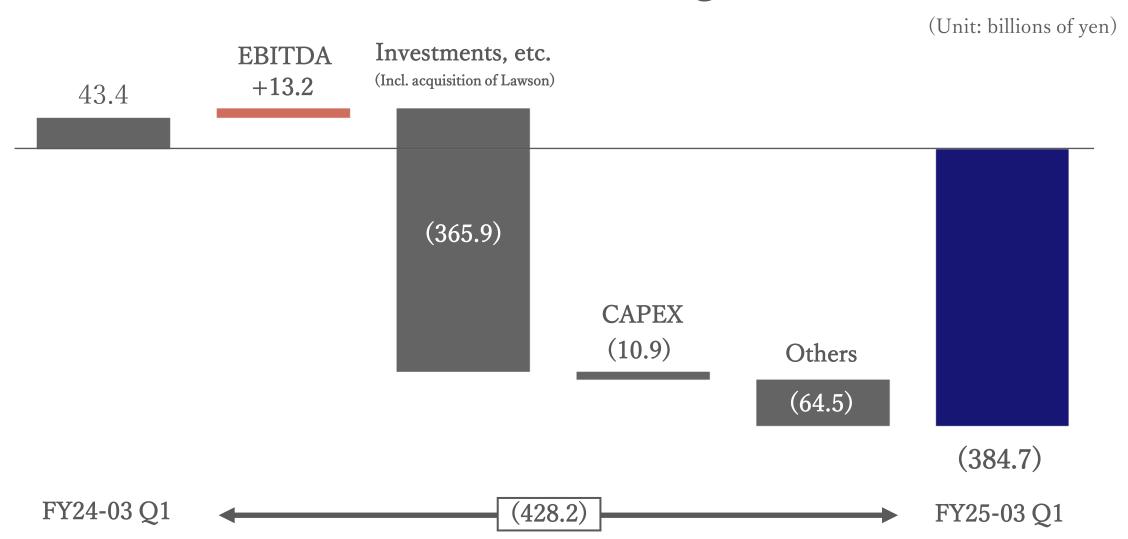


au Financial Holdings (Consolidated)\*1
Total assets 6.72 trillion yen

<sup>\*1</sup> Figures for both KDDI(consolidated) and au Financial Holdings (consolidated) are based on IFRS. \*2 Borrowings for financial business are mainly from Bank of Japan with qualified collateral.

<sup>\*3</sup> Excluding inter company transactions \*4 Including loans of group companies other than au Financial Holdings

# Consolidated FCF(excluding Financial Business) Factors for change



# Tomorrow, Together

### Disclaimer

Statements made in these documents with respect to the KDDI Group's performance targets, projected subscriber numbers, future forecasts and strategies that are not historical facts are forward-looking statements about the future performance of the KDDI Group, based on company's assumptions and beliefs in light of the information available at the time they were made. They therefore include certain risks and uncertainties. Actual results can differ from these statements due to reasons including, but not limited to, domestic and overseas situation, economic, trends, competitive position, formulation, revision or abolition of laws and ordinances, regulations or systems, government actions or intervention and the success or lack thereof of new services.

Consequently, please understand that there is a possibility that actual performance, subscriber numbers, strategies and other information may differ significantly from the forecast information contained in these materials or other envisaged situations.